

# Europe, Middle-East, and Africa Product Warranty



## Warranty Statement

From the date Products are shipped from Printronix Auto ID, Printronix Auto ID warrants that its Products shall be free from defects in material and workmanship for the period or the Special Provisions described below. Printronix Auto ID's only obligation under this warranty is to repair or replace the warranted part with such decision being at Printronix Auto ID's sole and absolute discretion. This warranty is only applicable if the defective product has had normal utilization within the published specifications as modified from time to time, has been maintained in accordance with recommended procedures using Printronix Auto ID approved parts, has not been modified or altered in a manner not approved by Printronix Auto ID, and is not the result of shipping and handling damage.

The end user's remedies are expressly limited to Printronix Auto ID's obligations as stated in this Warranty Statement and the associated special provisions described below.

**THE WARRANTIES SET FORTH IN THIS WARRANTY STATEMENT, AND THE OBLIGATIONS AND LIABILITIES THEREUNDER ARE IN LIEU OF, AND THE PURCHASER HEREBY WAIVES, ALL IMPLIED GUARANTEES AND WARRANTIES, INCLUDING WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL PRINTRONIX AUTO ID BE HELD LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LOSS OF USE, OR OTHER COMMERCIAL LOSS, HOWEVER OCCASIONED.**

	One Year Return to Factory	90 Day Return to Factory
Thermal - T8000	✓	
Thermal - T6000	✓	
Thermal - T5000/SL5000	✓	
Thermal - T4M/SL4M	✓	
Thermal – T400	✓	
Thermal – T2N	✓	
Thermal – M4L2	✓	
Print Cart	✓	
Scanners & Verifiers	✓	
Spare Parts	✓	
Post Warranty Repairs		✓

## Special Provisions

### Ribbons

Printronix Auto ID consumables are warranted to be free from defects in material and workmanship, and to mechanically perform out of box when properly installed in the printer providing acceptable print quality. Request for replacement of products not meeting the above criteria will be considered on an individual basis within one year from the date of purchase (through the same channels from which it was purchased). Warranty does not cover product failure due to misuse, product/performance alterations, shipping/handling damage, abuse, user error, improper storage at temperature/humidity extremes or problems/failures induced by the printer.

### Printheads

For Thermal Transfer Applications: Printheads will be warranted 180 days from shipment or 2 million linear inches (whichever comes first).

For Direct Thermal Applications: Printheads will be warranted 180 days from shipment or 1 million linear inches (whichever comes first).

NOTE: The printer must be installed in accordance with the printer's "Operating Environment" specifications and be maintained according to Printronix Auto ID recommendations found in the User's Guide. Deviating from printer factory settings and use of non-Printronix branded ribbons and media may also reduce printhead warranty.